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SCOTT SANDERS APPOINTED VICE PRESIDENT OF OPERATIONS FOR ON CALL INTERNATIONAL

Salem, NH (December 14, 2010) – On Call International, a leading provider of medical, security and travel assistance, announces the appointment of Scott Sanders as Vice President of Operations.

Sanders, who officially joined the team last month, will focus on positioning On Call's Global Response Center for substantial growth as the company expands its wholesale business among corporate and large insurance companies. Within this role, Sanders will be responsible for applying call center industry best practices in an effort to meet the vital needs of clientele while maintaining the highest level of customer satisfaction.

Most recently, Sanders held the role of Site Director at Sykes Enterprises, Inc., where he was responsible for overseeing the operating environment and support services of AT&T. During his time with the company, Sanders managed the third highest producing revenue site, out of 15 in the U.S. for 2009, and produced a gross profit of 35% annually in 2009, which generated \$6 million.

"As we continue to diversify our wholesale business, it is key to maintain white glove service for our current and new clients, who depend on our assistance services 24/7," said Michael J. Kelly, President and CEO of On Call International. "With Scott's management skills and exemplary record of building and leading large-scale customer service and operations, we are very confident he will be a key player at executing this objective."

Prior to his role with Sykes Enterprises, Inc., Sanders was the Contact Center Site Director for Florists' Transworld Delivery, Inc. (FTD), where he led the Little Rock Call Center, the largest FTD customer service and order processing center in North America. Sanders has also served as Area Vice President/General Manager for Metro One Communications and the Operations Manager at Emery Worldwide Airlines in New Hampshire.

Scott received a Bachelor of Science in Business Administration and Marketing from the School of Management at Boston University and will complete a Master of Business Administration from Southern New Hampshire University in 2011. He currently resides in Salem, New Hampshire.

For more information about On Call International and the full scope of services provided through a membership, visit www.oncallinternational.com.

***Note to Editors:** *High Resolution Photo Available Upon Request*

About On Call International

On Call International is a leading provider of medical, security and travel assistance for international business and leisure travelers, as well as expatriates, students and others traveling away from home. Operating 24 hours a day, 365 days a year, On Call International's experienced, multi-lingual team of Assistance Coordinators and in-house Medical Director and team of physicians specialize in delivering life-determining aid during medical emergencies from any point on the globe as well as coordination of transportation home after accidents or illnesses. Available to assist more than ten million travelers, On Call serves the travel, education, insurance and maritime industries. On Call International is the U.S. member of the [International Assistance Group](#), a 32-partner global network of independent assistance companies, including more than 50 alarm centers. For more information, visit www.oncallinternational.com or call 1-888-289-0567.

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